

Dear Mr. Po,

Thanks for the excellent arrangements you have made for us for our trip to NZ 16th to 30th Dec. We had a great time. On the 25th Dec, you have arranged for us to visit Milford Sound via Real Journeys. Unfortunately, the return flight was cancelled due to weather and I have faxed you the letter from Real Journey on the same. Kindly arrange a refund on our behalf.

Regards,

Katherine Wong

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