

Dear Mr Po,

My husband and I have used yr services in December last yr for our honeymoon in NZ. It was a truly enjoyable experience for the both of us and we would like to thank you for all the reservations that were made on our behalf. We had a smooth journey and smooth time reconfirming our activities.

However, as emailed to you by my husband last yr, there were some activities that we did not manage to do:

- 1) Hot Air Balloon in Methven
- 2) Gondola & Luge in Queenstown

Is it possible for us to come and collect our refund anytime this week?

Thanks and regards,
Dianna & Aidil (SIN) 30Nov2009